



THE UNIVERSITY OF BRITISH COLUMBIA
Student Housing & Community Services

Tuesday July 29, 2025

Parents, guardians, and chosen family often play a significant role in a student's learning journey and can be an important part of your support system.

Please forward this email to your biggest supporters—the ones who will be cheering you on during your transition to university to help keep them informed!

1. Supporting Students in Residence

Residence at UBC Okanagan is much more than a place for students to sleep and study. Students and alumni tell us that living on campus helped them become better students and gave them a sense of community and belonging.

Learn more about what to expect as your student prepares to move to campus, and how to support them once they've settled in, by:

- visiting our [Parent Resources webpage](#), and
- following us on Instagram at [@ubcoresidence](#)

2. Information Privacy

As students transition into university life, they often become more independent—not just in managing their time, but also in handling their personal and academic information.

At UBCO, [student privacy](#) is protected under British Columbia's Freedom of Information and Protection of Privacy Act (FIPPA). This means details about a student's academic

performance, health, conduct, or housing are confidential and cannot be shared with others without their consent.

If the student in your life wants to grant you access to specific information, they must complete a [third-party authorization form](#).

3. Winter Break Closure

The university is closed between Terms 1 and 2, and students living in residence are required to vacate their rooms during this time. While belongings may remain in residence rooms and suites, key cards are deactivated and will not work during the break. Details of the mandatory closure are in your student's [Residence Contract](#).

This year, Student Housing be closed from **12 pm on December 20, 2025**, until **12 pm on January 4, 2026**.

Eligible students who require accommodation for **any duration** of the winter break due to extenuating circumstances must fill out a [Winter Break Residence Staythrough Request](#) by Dec. 1, 2025.

4. Other Important Information

Our Move-in days

- **August 26** is Move-in Day for Jump Start & Early Arrival students
- **August 30** is Move-in Day for all other residents

All residents will have to sign up for a move-in timeslot. This will be emailed to them in August. Learn more on our [Move-in Day page](#).

Welcome Sessions and Tours

- **Join a Jump Start Parent Welcome Session**

Learn more about UBCO, the student resident experience, and more at a one-hour welcome session. [Partners in Success: A Welcome for Parents, Families and Supporters](#) will be held Aug. 26 from 10-11 am, and 1-2 pm in the [University Centre \(UNC\) Ballroom](#) (room 200). Refreshments will be provided. No advanced sign-up required.

- **Take a Jump Start Parent Campus Tour**

Join a [one-hour tour](#) around our beautiful campus. Available Aug. 26 from 11am–12 pm, and 12-1 pm. Meet at the University Centre [\(UNC\) Ballroom](#) (room 200).

Food allergies and Pritchard Dining Hall

If your student has a food allergy and plans on eating at [Pritchard Dining Hall](#), they need to connect with our registered dietitian, Hilary Hildebrand at hilary.hildebrand@ubc.ca. Learn more about [allergy support](#).

Other important web pages

- Before You Arrive [Summer Checklist](#)
- [What to Pack & Leave at Home](#) (including bedding!)
- Keep track of [Important Residence Dates and Deadlines](#)
- Learn more about [Fees and Payments](#)
- Have questions about room types? Visit [Residences at a Glance](#)

5. Keeping in Touch with your Student

Your student will likely have a full and demanding schedule. With classes, labs, coursework, and a growing social life, staying in regular contact with family may not always be top of mind. While it's important to stay connected, try not to worry if responses are delayed—many students prefer to share updates when they feel ready.

Show interest and support by asking open-ended questions, but be mindful of their growing independence and need for personal space. Consider how you [plan to keep in](#)

[touch with each other at the beginning of the year](#) to help set mutual expectations around how and when you'll connect with each other.

6. Stay in the Know

We're sending emails to incoming residents weekly so they have all the information they need to successfully transition to living in residence. That email archive can be found on our [New to Residence Guide](#) and on our [Move-in Page](#).

Stay Connected and Win!

Follow us on [Instagram](#) to stay in the loop on important housing deadlines, move-in tips, and dorm room tours. Plus — we're launching a **Giveaway just for parents** during move-in week. Don't miss your chance to win some UBC swag while staying connected to your student's new home away from home!

On behalf of everyone at UBCO Student Housing, we're excited to welcome your student to the UBCO campus community this year!

Any other questions? Don't not hesitate to [give us a call](#) or send us [an email](#).

Quick Links

- [Moving in to UBCO](#)
- [New to Residence Guide](#)
- [Important Dates](#)
- [Fees and Payments](#)
- [Housing FAQs](#)
- [Food Services](#)